

Your Dual Fuel Fixed Saver D Tariff Terms and Conditions

1. Supplies of mains gas and electricity from Iberdrola under the Dual Fuel Fixed Saver D Tariff will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by Direct Debit, receive paperless billing and manage their account online.
2. The Standing Charge and Unit rates will be fixed for 12 months from your supply start date (unless there is a change to the prevailing VAT rate).
3. This product is available for customers with usage less than 73,000kWh per annum (on bands A, B & C as advised by Gas Networks Ireland) only.
4. If your payment or/and billing method changes, we may change your prices accordingly. We will notify you of any changes to your payment method and prices should this be necessary.
5. The PSO Levy, Carbon Tax and/or any other regulatory or government levy, tax or charge that may be imposed are not fixed and will be charged in line with the prevailing rate.
6. If you cancel either your Gas or Electricity Tariff with us by switching to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we will apply exit fees of €50 for the fuel you have switched. The remaining fuel will be moved onto the equivalent single fuel Tariff.
7. If you cancel your Tariff by switching both your Gas & Electricity to another energy supplier, with the transfer fully completing 49 days or more before the End Date ie 12 months from your supply start date, we will apply exit fees of €50 per fuel. These exit fees will not be applied if the Contract is cancelled due to a home move.
8. Iberdrola will write to you before the end of the Tariff to let you know what will happen next. Unless you choose another option, we will move you onto our Standard Tariff and apply a 9% discount, which includes 5% for Direct Debit and 2% for Online Billing.
9. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any version of this Tariff that is available when you move property.
10. These terms and conditions are in addition to Our General Terms and Conditions for Domestic Customers, which are available at Iberdrola.ie/terms.