

Direct 75 Promotion Terms and Conditions

August 2021



IBERDROLA

Direct 75 Promotional Terms & Conditions

1. The “**Promoter**” is Iberdrola Ireland Limited (“**Iberdrola Ireland**”), which has its registered office at Fitzwilliam House, 4 Upper Pembroke Street, Dublin 2.
2. The reward is a €75 per fuel (gas or electricity) Iberdrola Ireland customer account credit (exclusive of VAT) (“**Reward**”).
3. This promotion is valid for all applications made to Iberdrola Ireland from 13th September until 31st October 2021, which may be extended at the Promoter’s discretion.
4. An individual will be eligible for a Reward where: (i) the individual is not an existing gas and/or electricity Iberdrola Ireland customer and enters into a contract to become an Iberdrola Ireland gas and/ or electricity customer (ii) the individual signs up directly through the Iberdrola Ireland website (i.e. excluding any applications made via telesales, price comparison websites or any other sales channels) and (iii) the individual remains an active customer and on-supply with Iberdrola Ireland for 4 months starting from the contract activation date (“**Tracking and Validation Period**”). References to an “**Application**” in these terms and conditions means where the individual applies to become a gas and/or electricity customer directly through the Iberdrola Ireland website.
5. You will not be entitled to receive the Reward if you have received, or will receive, Iberdrola Ireland account credit via the **refer a friend** promotion run by the Promoter on its website.
6. The Reward will be paid after the Tracking and Validation Period has completed. Where a Reward is due, it will appear as a credit (exclusive of VAT) on the next bill after the Tracking and Validation Period. In the event the switch is cancelled for any reason the individual will become ineligible for the Reward. Where a dual fuel switch of electricity and gas is in progress, the Reward will only be paid once the individual’s gas and electricity supplies have each completed the Tracking and Validation Period. In cases of a dual fuel contract, the Reward will be credited as €75 against the electricity contract and €75 against the gas contract.
7. The individual must be aged 18 years or over and must be a legal resident of the Republic of Ireland.
8. Rewards are not transferable and may not be exchanged for cash, auctioned, traded, bartered or sold.
9. Iberdrola Ireland reserves the right to: (a) verify the eligibility of the individual for the Reward; and (b) reject any Application that appears to be incorrect or fraudulent.
10. Any individual found to be transacting fraudulently with the Promoter will not be eligible for a Reward and may also have their details passed to relevant legal authorities for further investigation.
11. Iberdrola Ireland accepts no responsibility for any inaccurate information provided by the individual which results in any Reward not being delivered. In particular, Iberdrola Ireland will not be responsible for an invalid email address or other problems relating to any delay to the delivery of or non-receipt of emails, including the effect of spam filters.
12. This promotion may be withdrawn, suspended or amended at any time for new Applications where it is reasonable for the Promoter to do so. The Promoter reserves the right to amend these terms and conditions for new Applications at any time without prior notice where it is reasonable for the Promoter to do so.
13. The individual is deemed to have accepted and agreed to be bound by these terms and conditions upon participating in the promotion.
14. The individual will: (a) observe and act in accordance with these terms and conditions; (b) not do anything which might adversely affect Iberdrola Ireland’s reputation or business; and (c) provide Iberdrola Ireland with accurate information and ensure that all details that Iberdrola Ireland holds about the individual are up to date.
15. Iberdrola Ireland shall be relieved of its obligations in the event of circumstances outside its control (e.g. prohibitive regulation).
16. Each party acknowledges and agrees that these terms contain the whole agreement between the parties and that there has been no reliance upon any oral or written representations made.
17. These terms and conditions are in addition to the Iberdrola Gas and Electricity General Terms and Conditions for Domestic Customers as well as the specific Terms and Conditions for your chosen tariff, which are available at iberdrola.ie/terms.
18. These terms and conditions shall be governed by and construed in accordance with the laws of Ireland and any disputes shall be subject to the non-exclusive jurisdiction of the Irish courts.



IBERDROLA

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