

# Your Dual Fuel Discount Saver 28 Tariff Terms and Conditions

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- <sup>1.</sup> Supplies of mains electricity & gas from Iberdrola under the Dual Fuel Discount Saver 28 Tariff will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by Direct Debit, receive paperless billing and manage their account online. Tariff available to new Iberdrola customers only.
- <sup>2.</sup> The Electricity Unit rates include a 28% discount applied to Iberdrola's Electricity Standard Rates. This discount includes a 5% Direct Debit discount, 2% Paperless Billing discount and a 2% Dual Fuel discount.
- <sup>3.</sup> The Gas Unit rates include a 28% discount applied to Iberdrola's Gas Standard Rates. This discount includes a 5% Direct Debit discount, 2% Paperless Billing discount and a 2% Dual Fuel discount.
- <sup>4.</sup> The discount will apply for 12 months from your supply start date, unless your method of payment or billing changes.
- <sup>5.</sup> If at a later stage you wish to change to Paper Billing, you will lose the 2% Paperless Billing discount, but will still be able to avail of the Dual Fuel Discount Saver 28 Tariff.
- <sup>6.</sup> If at a later stage your payment method changes, you will lose the 5% Direct Debit discount, but will still be able to avail of the Dual Fuel Discount Saver 28 Tariff.
- <sup>7.</sup> The PSO Levy, and Carbon Tax and/or any other regulatory or government levy, tax or charge that may be imposed are not fixed and will be charged in line with the prevailing rate.
- <sup>8.</sup> This product is available for customers with consumption less than 73,000kWh per annum (on bands A, B & C as advised by Gas Networks Ireland) only.
- <sup>9.</sup> In these terms and conditions "End Date" means the date which is 12 months from your supply start date. If you cancel your supply of gas or electricity under this Tariff, 49 days or more before the End Date, we reserve the right to apply exit fees of €50 for the fuel you have switched. The remaining fuel type will continue to be supplied under this Tariff however you will no longer be eligible for the 2% Dual Fuel discount.
- <sup>10.</sup> If you cancel your Tariff by switching both your Gas & Electricity to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we reserve the right to apply exit fees of €50 per fuel. These exit fees will not be applied if the Contract is cancelled due to a home move.
- <sup>11.</sup> Iberdrola will write to you before the end of the initial 12 months on this Tariff to let you know what will happen next. Unless you choose another option, we will move you onto our Standard Tariff and apply a 9% discount, which includes 5% for Direct Debit and 2% for Online Billing. These discounts may be varied by us on providing one month's notice.
- <sup>12.</sup> If you cancel your Tariff by switching both your Gas & Electricity to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we reserve the right to apply exit fees of €50 per fuel. These exit fees will not be applied if the Contract is cancelled due to a home move.
- <sup>13.</sup> These terms and conditions are in addition to the Iberdrola Gas and Electricity General Terms and Conditions for Domestic Customers, which are available at [iberdrola.ie/terms](http://iberdrola.ie/terms).