

# Your Green Online Cashback Tariff Terms and Conditions

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- Supplies of mains electricity from Iberdrola under the Green Online Cashback Tariff will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by Direct Debit, receive paperless billing and manage their account online. This Tariff is available to new Iberdrola customers via Iberdrola's website only.
- Iberdrola's €130 (inclusive of VAT) Cashback is available to new domestic customers.
- We reserve the right to cancel, withdraw, modify or vary the terms and conditions at our discretion and without notice.
- The Unit rates include a 18% discount applied to Iberdrola's Standard Rates. This discount includes a 5% Direct Debit discount and a 2% Paperless Billing discount.
- The discount will apply for 12 months from your supply start date, unless the method of payment or billing changes – We will notify you of any changes to your payment method and discounts should this be necessary.
- If at a later stage you wish to change to Paper Billing, you will lose the 2% Paperless Billing discount, but will still be able to avail of the Online Cashback Tariff.
- If at a later stage your payment method changes, you will lose the 5% Direct Debit discount, but will still be able to avail of the Online Cashback Tariff.
- The PSO Levy, and/or any other regulatory or government levy, tax or charge that may be imposed are not fixed and will be charged in line with the prevailing rate.
- If you cancel your Tariff by switching to another energy supplier, with the transfer fully completing 49 days or more before the End Date ie 12 months from your supply start date, we reserve the right to exit fees of €50 (inc VAT). These exit fees will not be applied if the Contract is cancelled due to a home move.
- Iberdrola will write to you before the end of the initial 12 months on this Tariff to let you know what will happen next. Unless you choose another option, we will move you onto our Standard Tariff and apply a 9% discount, which includes 5% for Direct Debit and 2% for Online Billing. These discounts may be varied by us on providing one month's notice.
- If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any version of this Tariff that is available when you move property.
- The Cashback will be credited automatically onto your Electricity account 4 months from the date on which you started taking a supply of Energy from us. The Cashback will appear on your next Electricity bill as €114.54 excluding VAT, after the time it has been credited.
- The Cashback is not transferable and cannot be exchanged for cash or a product of equivalent value. No correspondence will be entered into.
- We reserve the right to cancel, withdraw, modify or vary the Cashback or these Terms and Conditions at our discretion and without notice.
- The Cashback is subject to a 12 month contract.
- These terms and conditions are in addition to the Iberdrola Gas and Electricity General Terms and Conditions for Domestic Customers, which are available at [Iberdrola.ie/](http://Iberdrola.ie/) terms.