

Your Dual Fuel Online Cashback Tariff Terms and Conditions

1. Supplies of mains electricity & gas from Iberdrola under the Dual Fuel Online Cashback Tariff will be available until the date when the Tariff is withdrawn by us. All applicants must be aged 18 years or over and must contract to pay, and continue to pay, for the energy supply under the Tariff by Direct Debit, receive paperless billing and manage their account online. Tariff available to new customers via Iberdrola's website only.
2. Iberdrola's €250 (inclusive of VAT) Cashback is available to new domestic customers.
3. We reserve the right to cancel, withdraw, modify or vary the terms and conditions at our discretion and without notice.
4. The Electricity Unit rates include a 18% discount applied to Iberdrola's Electricity Standard Rates. This discount includes a 5% Direct Debit discount and 2% Paperless Billing discount.
5. The Gas Unit rates include a 18% discount applied to Iberdrola's Gas Standard Rates. This discount includes a 5% Direct Debit discount and 2% Paperless Billing discount.
6. The discount will apply for 12 months from your supply start date, unless your method of payment or billing changes.
7. If at a later stage you wish to change to Paper Billing, you will lose the 2% Paperless Billing discount, but will still be able to avail of the Dual Fuel Online Cashback Tariff.
8. If at a later stage your payment method changes, you will lose the 5% Direct Debit discount, but will still be able to avail of the Dual Fuel Online Cashback Tariff.
9. The PSO Levy, and Carbon Tax and/or any other regulatory or government levy, tax or charge that may be imposed are not fixed and will be charged in line with the prevailing rate.
10. This product is available for customers with consumption less than 73,000kWh per annum (on bands A, B & C as advised by Gas Networks Ireland) only.
11. If you cancel either your Gas or Electricity Tariff with us by switching to another energy supplier, with the transfer fully completing 49 days or more before the End Date ie 12 months from your supply start date, we will apply exit fees of €50 (inc VAT) for the fuel you have switched. The remaining fuel will be moved onto the equivalent single fuel Tariff.
12. If you cancel your Tariff by switching both your Gas & Electricity to another energy supplier, with the transfer fully completing 49 days or more before the End Date, we reserve the right apply exit fees of €50 (inc VAT) per fuel. These exit fees will not be applied if the Contract is cancelled due to a home move.
13. Iberdrola will write to you before the end of the initial 12 months on this Tariff to let you know what will happen next. Unless you choose another option, we will move you onto our Standard Tariff and apply a 9% discount, which includes 5% for Direct Debit and 2% for Online Billing. These discounts may be varied by us on providing one month's notice
14. If you leave the property to which this Tariff applies, you will not be able to transfer this current Tariff to another property. However, you will be entitled to apply for any version of this Tariff that is available when you move property.
15. The Cashback will be credited automatically onto your account 4 months from the date on which you started taking a supply of Energy from us. The Cashback will appear on your next Electricity & Gas bill after the time it was credited for the sum of:
 - i. €130 inclusive of VAT, shown on your Electricity bill as €114.54 excluding VAT
 - ii. €120 inclusive of VAT, shown on your Gas bill as €105.73 excluding VAT
16. The Cashback is not transferable and cannot be exchanged for cash or a product of equivalent value. No correspondence will be entered into.
17. We reserve the right to cancel, withdraw, modify or vary the Cashback or these Terms and Conditions at our discretion and without notice.
18. The Cashback is subject to a 12 month contract.
19. These terms and conditions are in addition to the Iberdrola Gas and Electricity General Terms and Conditions for Domestic Customers, which are available at Iberdrola.ie/terms.